



# QUALITY COMMENTS



## Upcoming Programs and Events . . .

### April 15th FREE "Networking Event" Planned

Joint Societies Participating: SME, IIE, SAE Int'l., ASQ Auto Div., MVHRA

**Thursday, April 15th from 3:00pm to 7:00pm**

**2 Networking Blitz's, 5 Speakers on Networking topics, Vendor Info Tables**

**ALL Professional Society Members across the Miami Valley area Invited to Attend**

The past two years have been tough many Dayton and surrounding area professionals; not just for our ASQ section members. Companies have closed or downsized, required employee furlows, or have relocated out of our area.

The Dayton section, with the help of 5 other professional organizations, is sponsoring the 1st of what we hope to be an annual "Networking Event". The idea around this event is to provide a venue for professionals to network in person. We've learned over the past year how valuable social media techniques can be to help expand our professional network. These offer great on-line connections, but not everyone uses Linked In, or Facebook (an any other networking tools).

This "4 hour" sponsored event is designed to get you talking to other professionals, make even more connections, pass along information that could help someone else, and learn what's happening around the area - through communicating with the other attendees in person.

The schedule is setup for those who plan to attend the whole time or either the first half or the second half. We' like to encourage everyone to stay the full time to get the maximum benefit from the networking "blitz"! Here's the highlights:

- >> Speakers and panel discussion topics include: The hiring manager's point of view, Using social networking, Financial planning, continuing your education.
- >> On-site resume reviewing and advice.
- >> Visit vendor tables for companies, professional societies, career services organizations.
- >> Informal atmosphere, not a job fair.
- >> Snacks/munchies and beverages.
- >> Two "speed networking" blitz's during the event to get you moving to different tables; exchange and extend your contacts.
- >> Free (limited to the first 100). Advance registration is required.
- >> Company HR representatives are encouraged to participate.

#### Company Participants:

You might be looking to fill positions or anticipate future positions. Participate at the "blitz" tables, have a vendor table with flyers, get the word out about your company. Even if you don't talk to the perfect candidate, they could know someone and they tell them - **get connected!**

#### Society Member Participants:

You have an opportunity to expand your contacts regardless of your current job status; whether you are looking or not. Professional networking opens the doors to future opportunities and awareness about what's happening around our Miami Valley community; the technologies, companies, training opportunities and more - **get connected!**

#### Networking Event Schedule:

2:30-3:00 pm	Sign-in, Visit Vendor Tables
3:00 pm	Welcome, Kickoff
3:15 pm	First Networking Blitz
4:00 pm	Break, Vendor Tables
4:15 pm	Speakers/Panel Discussion
5:15 pm	Break, Vendor Tables
5:30 pm	Second Networking Blitz
6:30 pm	Wrap-up, Concluding Remarks
6:45-7:00 pm	Exit and Mingle

Blitz times will be adjusted depending on the number of people at each table and number of tables filled. We've reserved enough space for 80 to 100 attendees.

### Pre-Registration required for all programs!

When you are ready to sign-up for a Section program, sign up on our website. You will receive an email reminder about your registration the day before the event.



### Thursday, April 15th:

The Mandalay Banquet Center directions are on last page.

Event is free for all members and guests. **2:30 - 3:00 pm check-in. Welcome starts at 3:00 pm, closing remarks at 6:45 pm.**

Register to reserve your "seat"  
[www.asqdayton.org](http://www.asqdayton.org)

The **QUALITY COMMENTS** is composed using Adobe Pagemaker and published by the Dayton Section of ASQ. We'd like to receive your article contribution for publication.

Material submission is best by email attachment in MS Word to Sandy Feola at [sfeola@earthlink.net](mailto:sfeola@earthlink.net). Published articles, product releases, advertisements or technical information does not imply endorsement by **QUALITY COMMENTS** or the Dayton Section of ASQ. While **QUALITY COMMENTS** will make every effort to ensure the accuracy of articles, the publication disclaims responsibility for statements of fact or opinion made by the authors or other contributors. Material from **QUALITY COMMENTS** may be reproduced - make copies and share with your co-workers!

DAYTON SECTION FOUNDED IN 1948

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## Message from the Chair By Lesa Wendeln

As we round the corner to close out the program year, there are still plenty of opportunities to attend programs, meetings, workshops, etc. to learn, network, and for those who have certifications coming due in June, get RU's.

We are very pleased to be able to offer the Free "Networking Event" on April 15th with many other professional societies. This is one more opportunity to help you continue to expand your professional connections. Our newly upgraded website will also help us provide better communications for section news, opportunities within and beyond our professional community.



### 2009-2010 Member Leaders Section 0909

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Open, new position

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## Nomination for Section Officers Open

We have put together the slate of officers for the 2010-2011 program year. Nominations received so far: Bill Smith-Section Chair; Tom Griswold-Vice Chair; Jardalina Smith-Secretary; Treasurer-Larry Pope. Nominations can continue to be submitted to Ha. The Section will be asked to vote for the officers at the April 15th event. Officer names must be submitted to ASQ National by May 15th. We also like to hear from members about joining a committee - there are plenty of opportunities to jump in and help. Contact Ha Dao, Nominating Committee Chair for more information.

## Section Committees Reporting In

**Recertification** **Larry Weinstein:** Be sure to keep your journal current as you participate in ASQ events, attend company training, proctor an exam, publish an article or volunteer on a committee. If you have a re-certification question, call Larry Weinstein at 937-775-4598 or email larry.weinstein@wright.edu. Don't wait until the last minute to update your records! Deadlines for submission are June 30th and December 31st of each year. Mail to: **Larry Weinstein Ph.D., Associate Professor MS, Wright State University, 212-D Rike Hall, Dayton, Ohio 45435.** Also visit the current news link on our website home page for the Word document that has general recertification information (reprinted from the ASQ national site for easier access). You can also call ASQ's Customer Service representative at 800-248-1946 and they will be happy to help answer your questions.

**Program Committee** **Bill Smith:** March was a busy program month for the section. Members enjoyed an excellent dinner in the Ridgeleigh Terrace, historic residence of Charles Kettering followed by Mr. Frank Perez's presentation about The Kettering Health Network.

We presented four scholarship awards at our annual Mentoring luncheon. As usual, our senior members provided sage advice that students really appreciated. Many thanks to those of you who attend and provide your experiences.

Our March Free Saturday workshop featured Mr. Dean Christolear who helped us through the topic about "Capability Studies". Dean continues to provide excellent hands-on explanations about very technical topics that make it easy to understand and take back to our organizations and implement! Thank you Dean!

Stay up to date with our sections' new "Linked In" group postings. As we work to set dates and venue's we'll add to the discussion postings. April 15th is the Joint networking event at the Mandalay Banquet Center, and three Free Saturday Workshops - one in April and two in May.



March 4th Program with Mr. Frank Perez, Kettering Health Network CEO



March 20th Saturday Workshop with Mr. Dean Christolear, Capability Studies

## Section Committees Reporting In

(continued from page 2)

**Membership Committee** **Mike Sellers:** Welcome new and transferring members during February and March! We would list the names in this section, but the ASQ national headquarters has not distributed their monthly download file at the time of this newsletter publication. We will include February, March and April in the May edi-

**Education Committee** **Anita Gilkey:** Open up your calendar; we're scheduling "Free Saturday Workshops" from January through May. Many of the topics will align to B.O.K. (Body of Knowledge) sections for upcoming ASQ national certification examinations scheduled in March and in June. The Saturday workshop lengths range between 2 to 4 hours depending on the topic..

**Job Placement** **Chris Palser:** If your company is hiring, please remember to tell H.R. about our Job Placement page. Your postings reach qualified Dayton members who are looking for new opportunities. Visit our [www.asqdayton.org](http://www.asqdayton.org) site to see what fields are typically completed for a job placement posting. We also post jobs from outside our section area when companies are recruiting for positions around the country. If you are looking for other opportunities, send me an email at [cpalser@yahoo.com](mailto:cpalser@yahoo.com).

**Scholarship** **Donna Summers:** Congratulations to our 2009-2010 scholarship awardees: Michele Whelan, Rebecca Baily, Michael Washington and Charles Douglas. We presented these recipients with scholarship dollars and the opportunity to enroll as a student member. Special thanks go to our scholarship judges for this year - Tom Griswold, Carol Herrick and Erich Eggers.

## Section Website Upgraded

A picture is worth a thousand words! The new site went live the last week of March. The upgraded site uses web 2.0 technology, with plenty of capability to improve how we communicate section and national news to you. Bookmark [www.asqdayton.org](http://www.asqdayton.org) and visit frequently. We'll always have information about the upcoming meeting programs and will continue to improve how the data is provided.

## Free Saturday Workshops Planned

### April 17th: Mr. Dean Cristolear

Continuing the on tools for quality professionals, Dean will work through Statistical Process Control. We'll be back in Sinclair Building 13 AIM Center, room 123. More information will be posted on the website.

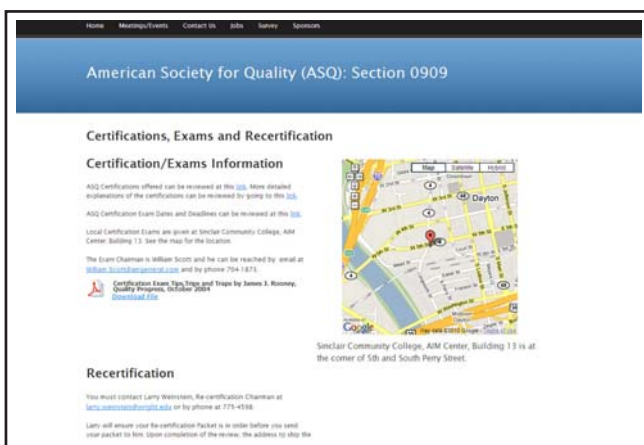
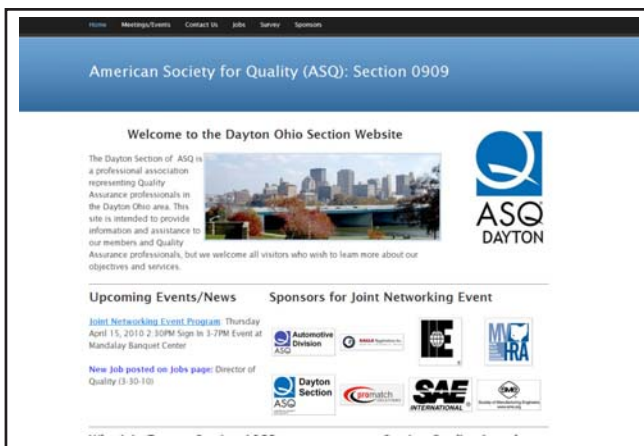
### May 1st:

This workshop will be a little different than what we've been providing this past year. The topic is on B2B - how to communicate and sell your projects.

### May 15th: Mr. Ha Dao, SSA & Co.

It has been argued that the best approach to problem solving involves powerful statistics requiring a good amount of data. After all, today's problems are more complex and require more sophisticated techniques to solve them. Most problems solvers are engineers and engineers work in the realm of physics and geometry.

This interactive workshop discusses a convergent approach to problem solving with a case study illustrating how using a progressive search, quickly and efficiently, eliminated potential causes for leaking brakes on a drum brake application.





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## ASQ National News

Each Friday, every ASQ Section member-leaders receive an electronic email for **"Welcome to Friday Fast Facts."** The email includes up-to-date information about new or ongoing ASQ initiatives, products, and services so that we can share the content with our ASQ members via your own newsletters, meetings and conference calls. We will try to publish as many items from these emails as space permits.

**Changes to the ASQ Fiscal Calendar** The ASQ Board of Directors approved a change to the Society's fiscal year-end - from June 30 to December 31. This change will begin July 1, 2011, with a six-month fiscal year end report due December 31, 2011. The first 12-month fiscal year will then begin January 1, 2012. There are benefits associated with switching to a calendar year, which are explained in this talking points document. If you have any questions or concerns regarding this change, please post it on the Member Leader Discussion Board. We will use the feedback provided to develop communications to help you through this transition.

**What ASQ Members around the country are reading** ASQ Weekly readers are interested in the new lean certification that was recently announced. Given that interest, you might receive questions about the upcoming exam. Be sure to read the official press release on the ASQ website.

**FREE Webinar Explains ISO 9001:2008** Time is running out to certify your organization to the ISO 9001:2008 standard! Learn more about the differences between ISO 9001:2008 and the 2000 version by attending a FREE live webinar, *ISO 9001:2008 Explained*, Wednesday, April 21 at 1:00 p.m. CST.

**New Material for Higher Education Community** The Education Division Publication Committee has released a supplement, *Quality Approaches in Higher Education*, to engage the higher education community and the ASQ Education Division membership on topics related to improving quality in higher education. The supplement identifies best practices and expands the literature specific to quality in higher education topics.

**FREE Webinars on Performance Excellence in Government** If you are interested in service and performance excellence in government, make sure to register for two free ASQ webinars. One webinar will focus on lean and other continuous improvement strategies in state and local government. The other webinar will showcase a successful government collaboration and benchmark initiative.



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### ATTENTION QUALITY SERVICE PROVIDERS!

#### What is your expertise?

If you or your company offers quality services please contact the Newsletter Editor at [sfeola@earthlink.net](mailto:sfeola@earthlink.net).

Officers or committee chairpersons are contacted monthly by Dayton section members, whether they know of companies or individuals that could help their organization in different ways - to solve quality problems, train on a quality technique, provide recommendations for improvements, etc.

Our section would like to be able to post what your company does, how you can help, and who they should contact to get more information. Ask us how.

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# We're holding a seat at the table for you . . .



## Join More Than 100 Other Miami Valley Professional Society Members for this Unique Networking Event

Building your professional network is critical, now more than ever. Social media tools help extend business contacts, but rely on the person at the other end to pass along your information.

The Dayton sections of ASQ, SME, IIE, SAE International and the ASQ Automotive Division are hosting a **FREE** professional networking event at the Mandalay Banquet Center on **April 15<sup>th</sup>** between 3pm and 7pm.

The purpose of this event is to provide an informal networking venue where Miami Valley professional society members can exchange information, create business opportunities and develop contacts.

- Speakers and panel discussion topics include:  
The hiring manager's point of view, Using social networking, Financial planning
- On-site resume reviewing and advice
- Visit vendor tables for companies, professional societies, career services organizations
- Informal atmosphere, not a job fair
- Three "speed networking" blitz's during the event to get you moving to different tables; exchange and extend your contacts
- Snacks/munchies and beverages provided
- Free (limited to the first 125). Advance registration is required at [www.asqdayton.org](http://www.asqdayton.org)
- Mandalay Banquet Center is easy to find, just off I-75, Dryden Rd. exit
- Company HR representatives are encouraged to participate



For more information and to register, visit [www.asqdayton.org](http://www.asqdayton.org). Click on the **April 15** "Networking Event". A reminder email will be sent to you a day before this event.

## April 15th Networking Event (continued)

### Organizing / Sponsoring Societies:



#### Dayton Section

The **American Society for Quality** is a global community of experts and the leading authority on quality in all fields, organizations, and industries. As a professional association, ASQ advances the professional development, credentials, knowledge and information services, membership community, and advocacy on behalf of its more than 85,000 members worldwide. Visit [www.asqdayton.org](http://www.asqdayton.org).



#### Society of Manufacturing Engineers

Through its many programs and activities, the **Society of Manufacturing Engineers** connects manufacturing practitioners to each other, to the latest technology and the most up-to-date processes spanning all manufacturing industries and disciplines, plus the key areas of aerospace and defense, medical device, motor vehicles, including motorsports, oil and gas, and alternative energy. Visit [www.smedayton.org](http://www.smedayton.org).



The **Society for Automotive Engineers** has more than 121,000 members - engineers, business executives, educators, and students from more than 97 countries - who share information and exchange ideas for advancing the engineering of mobility systems. SAE is your one-stop resource for standards development, events, and technical information and expertise used in designing, building, maintaining, and operating self-propelled vehicles for use on land or sea, in air or space. Visit [www.saedayton.org](http://www.saedayton.org).



The **Institute of Industrial Engineers** is the world's largest professional society dedicated solely to the support of the industrial engineering profession and individuals involved with improving quality and productivity. Founded in 1948, IIE is an international, nonprofit association that provides leadership for the application, education, training, research, and development of industrial engineering. Visit [www.iienet.org/dayton](http://www.iienet.org/dayton).



#### Automotive Division

The **Automotive Division** of the **American Society for Quality** is a global community of experts and the leading authority on quality related to the automotive industries. Visit [www.asq.org/auto](http://www.asq.org/auto).



The **Miami Valley Human Resources Association** mission remains that of ever striving to build and maintain at the highest level the best possible human relations in industry and commerce. Service to our membership is of utmost importance. Quality programming and networking opportunity remain our key focus. Visit [www.mvhra.org](http://www.mvhra.org).



#### Event Planning Committee:

Lesa Wendeln, ASQ  
Mike Monnier, SME (Dayton)  
Barbara Hensley, SME (Springfield)  
Bill Smith, ASQ  
David Renslow, ASQ  
Sandy Feola, ASQ/IIE  
Julie Duffy, IIE  
Larry Pope, ASQ  
Ha Dao, ASQ Automotive Div.  
George Thielen, ASQ



Mandalay Banquet Center & Catering  
2700 E River Rd.  
Moraine, OH 45439

From I-75, take the Dryden Rd. exit (50A or B) and turn onto Dryden Rd. heading north. At the first light, Arbor Blvd., turn left and go approx. 1/2 mile to the end of the road. Turn left onto East River Rd. The entrance to the Mandalay Banquet Center is on the left, 2700 E River Rd. The building is visible from I-75.

### Corporate Sponsors:

Become a Corporate Sponsor! Contact Lesa Wendeln at [lwendeln@yahoo.com](mailto:lwendeln@yahoo.com) to learn how!



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Dayton Section 0909  
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TIME DATED MATERIAL

**Forward this newsletter to other associates in your organization. Invite them to the April and May meetings!**



### Inside this Issue:

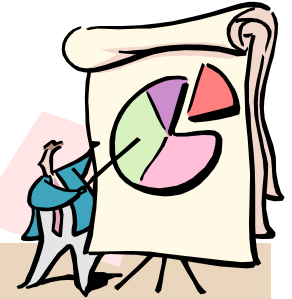
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 April 15 Joint Networking Meeting

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*What topics interest you for monthly meetings and workshops?*

It's never too late! Contact our Program Chair Bill Smith at [wsmith@hmrtech.com](mailto:wsmith@hmrtech.com) for what you think would be a good topic or speaker for the upcoming program year. All suggestions are welcomed!

**April 15:** Networking Event Joint Societies, "Networking blitz"; at The Mandalay Banquet Center.

**April 20:** Free Saturday Workshop "Statistical Process Control" by Dean Christolear. To be conducted at Sinclair Community College, building 13.

**May 1:** Free Saturday Workshop "B2B Selling". To be conducted at Sinclair Community College. Room TBD.

**May 15:** Free Saturday Workshop "Problem Solving" by Ha Dao. To be conducted at Sinclair Community College. Room TBD.

## May Dinner and Program Planned

**Resilience - Bouncing Back from Change**  
 Presented by Jeff Cole, JCG, Ltd.

The meeting date is still be "worked" to plan around travel and facility commitments. Check the website for updates and to register!

There are five attributes correlated to an individual or organization's ability to bounce back from a change quickly (like reorgs, layoffs, a new process design or a major process design). Jeff will explore these attributes and offer ways to bounce back!

Jeff has been a "Free Saturday Workshop" presenter, most recently in April, 2009 on the topic Change Management.

**Jeff Cole** is owner and principal of JCG, Ltd., a firm specializing in improvement strategies. A former quality executive in a Fortune 500 firm, Jeff has over twenty years experience in improvement techniques and human change. He holds an MBA and certifications in Six Sigma, Quality Management, and Change Management. Jeff also served two terms on the board of examiners for the Malcolm Baldrige National Quality Award. He is a frequent speaker at conferences and has helped clients across a variety of industries. JCG, Ltd. can be found on the internet at [www.jcgroup.com](http://www.jcgroup.com)

