



QUALITY COMMENTS



Upcoming Programs and Events . . .

September 15th - Talk with ASQ National President Peter Andres at our Dayton-Cincinnati Joint Meeting!

Don't miss this opportunity! Mr. Peter Andres, 2009-2010 ASQ National President will be joining our Cincinnati and Dayton section members at a joint meeting to be held in Middletown just off I-75. Mr. Andres will share updates about ASQ's "essential activities" and a report on what ASQ is doing in response to the economic conditions. Key topics will include a summary rundown of the chairman's focus areas: (1) Quality in the 21st Century, (2) Social Responsibility, (3) Member Retention, and (4) Updates from ASQ Global. Peter will have some news about ASQ's efforts in Washington D.C. working through our PPAC (Public Policy Advisory Committee). There are a lot of things happening with ASQ at a national and international level. Peter is looking forward to sharing these with us.



Mr. Will LaFollette is our Region 9 Director, taking the baton from Dick McKeever in July. He will also join us for this evening to speak about the Section Affairs Council and the impact of the goals and initiatives at the regional level. Region 9 is made up of 17 sections - 15 in Indiana and Kentucky along with Cincinnati and Dayton in Ohio.

Our meeting, centrally located to accommodate both sections, will be at the Sycamore Banquet Center, 3907 Center Ave., Middletown Ohio 45044. It is approximately 13 miles south of the I-675 / I-75 highway interchange. The dinner hour begins at 6 pm to start dinner selecting from in-house cafeteria items including their famous "smothered pork chops" with selection of side dishes and desserts. Alternate selections such as salads, sandwiches, burgers and fries will be available, beverages (water, tea, coffee or soda) are included. Meals will be served until 7:00 pm. Please register on the www.asqdayton.org website so that we can get an approximate count for the community room. Pay for your dinner at the door.

Meeting directions are provided on the last/back page.

September 23rd - Panel Discussion Planned

Leveraging Information Technology in Healthcare: PHP's eSynergy Initiative for Electronic Medical Records

This will be the 21st year ASQ has participated in the Miami Valley Fall Joint meeting with 10 other computing societies and it looks to be another excellent topic! The panelists will highlight the new eSynergy Initiative implemented by Premier Health Partners. We will learn about the benefits and challenges from team members of the implementation team implementing an electronic medical records system. Read more about our panelist biographies, continued on page 5.

Wednesday, September 23rd
Sinclair Ponitz Center Building 12
 5:30 pm - networking, society showcase
 6:30 pm - chef's choice buffet dinner
 7:30 pm - Presentation
 \$15 Members, \$23 Non-Members

Pre-Registration required for all programs!

When you are ready to sign-up for any ASQ Section event go to our website: www.asqdayton.org, click on the Events Schedule button, select the meeting link for the date you plan to attend. You will receive an email reminder about your registration the day before the event.

Sept. 15th Program:
 Sycamore Banquet Center, Middletown, Ohio. (Directions to location on last page).
 Dinner period between **6:00 and 7:00 pm.**
 Presentation follows, to **9:00pm**

Sept. 23rd Program:
 Sinclair Community College - Building 12, Room 172 (1st floor, north side of atrium).
5:30 pm to 8:30 pm

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DAYTON SECTION FOUNDED IN 1948

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Message from the Chair By Lesa Wendeln

First, I would like to welcome everyone back to the ASQ Dayton Section this program year. I hope everyone had a safe, fun and Quality filled summer!

Our officers and committee chairs have been working hard this summer attending the regional leadership training, brainstorming sessions and yearly program planning meetings. Please take a moment to visit our website at www.asqdayton.org to find upcoming events, programs and workshops, as well as a listing of our current leadership team.

We are kicking off the year with two exciting events. On Tuesday, September 15th, we will be in Middletown for a joint meeting with the Cincinnati Section featuring our ASQ President Peter Andres. Will LaFollette, our incoming Region 9 Director will also share some thoughts about our Region. Some of our Dayton members may recall Peter, who started in the Dayton Section. This is a great opportunity to network with our Cincinnati neighboring members as well as our national and regional leaders!

On Wednesday, September 23rd, our section will participate in a joint meeting for a panel discussion on information technology in healthcare. I hope you will be able to join us for both of these events. Sign up on our website www.asqdayton.org.

We will continue to post information on our website and keep you informed in our newsletter this year. Again, welcome back renewing, transferring and new members. Looking forward to seeing you at our events throughout the year!



2009-2010 Member Leaders Section 0909

Chair:

Lesla Wendeln, 937-287-8865
lwendeln@yahoo.com

Vice-Chair:

Bill Smith, 937-429-3905
wsmith@hmrtech.com

Secretary:

Dan Dupree, 937-781-1061
daniel.dupree@dau.mil

Treasurer:

Larry Pope, 937-655-4293
lpope2@woh.rr.com

Membership:

Michael Sellers, 937-865-3005
mike.sellers@perkinelmer.com

Programs:

Bill Smith, 937-429-3905
wsmith@hmrtech.com

Education:

Anita Gilkey, 937-512-5191
anita.gilkey@sinclair.edu

Scholarships:

Donna Summers, 937-229-4216
dsummers@notes.udayton.edu

Publicity:

David Renslow, 937-445-6484
david.renslow@ncr.com

Certification:

Bill Scott, 937-704-1873
william.scott@amgeneral.com

Recertification:

Larry Weinstein, 937-775-4598
larry.weinstein@wright.edu

Mail to Journals to:

Larry Weinstein, Ph.D.
Associate Professor MS
Wright State University
212-D Rike Hall
Dayton, Ohio 45435

Arrangements:

Maurissa D'Angelo, 216-650-1552
maurissa@gmail.com

Section Survey:

Chris Mix, 937-415-3140
chris.mix@evenflo.com

Internet Liaison:

Chris Mix, 937-415-3140
chris.mix@evenflo.com

Placement Services:

Chris Palser, 937-746-2536
cpalser@yahoo.com

Database:

Open Position
Consider Volunteering

Outreach:

Anita Gilkey, 937-512-5191
anita.gilkey@sinclair.edu

Delegate to ASC:

George Thielen, 937-610-0226
george.thielen@baesystems.com

Historian:

Michael Anthony, 937-339-2307
anthomi4@aol.com

Auditing:

Anita Gilkey, 937-512-5191
anita.gilkey@sinclair.edu

Examining & Nominating:

Ha Dao, 602-689-7766
hdao@ssaandco.com

Newsletter:

Sandy Feola, 937-672-0735
sfeola@earthlink.net

Marketing:

Open, new position

Region 9 Director:

Will LaFollette
502-220-8515
P.O. Box 601
Simpsonville, KY
lafollettewm@yahoo.com

Section Committees Reporting In

Recertification **Larry Weinstein:** Be sure to keep your journal current as you participate in ASQ events, attend company training, proctor an exam, publish an article or volunteer on a committee. If you have a re-certification question, call Larry Weinstein at 937-775-4598 or email larry.weinstein@wright.edu. Don't wait until the last minute to update your records! Deadlines for submission are June 30th and December 31st of each year. Mail to: **Larry Weinstein Ph.D., Associate Professor MS, Wright State University, 212-D Rike Hall, Dayton, Ohio 45435.** Also visit the current news link on our website home page for the Word document that has general recertification information (reprinted from the ASQ national site for easier access). You can also call ASQ's Customer Service representative at 800-248-1946 and they will be happy to help answer your questions.

Affiliate Societies Council Representative **George Thielen:** Reporting on behalf of Perry Yaney, ASC Vice-Chair who wrote, "The Affiliate Societies Council experienced a large change in its lifestyle. Because WSU has closed the Kettering Center on Monument Ave., we had to find a new location for our office. This was a significant challenge. Fortunately, we found a welcoming from the Montgomery County Educational Service Center on Springfield St. (They have an office also on Keowee.) You can find out more about this on the website, www.asqdayton.org. You can also see on the website that our 2009 TechFest was a great success to which so many professional society members contributed, and for which the ASC Council and its officers are most grateful."

Program Committee **Bill Smith:** We're putting together the final touches for this year's program schedule. Our membership has dropped from 534 members reported at the end of June, down to 440 reported at the end of August.

This means we have to be more creative to keep our costs low to be able to continue to subsidize membership program attendance or make it affordable for you. Several ideas were generated during our program committee brainstorming in August such as ASQ member businesses host a meeting and our section brings munchies; find cafeteria-style locations where members can select their own food at lower costs; use the Affiliate Societies Council facilities which are free to member societies (close to WPAFB but not centrally located); use Sinclair's other available meeting rooms next to the building 7 cafeteria. More than likely, we'll use a combination of these ideas over the program year.

ASQ National provides an \$18 allotment to sections for each new / renewing Senior, Regular and Associate level members. Membership numbers are used to plan the program year.

Section Committees Reporting In *(continued from page 2)*

Membership Committee **Mike Sellers:** Welcome new and transferring members during June, July and August:

Jeanette Davy	Gustavo Nazario	Wayne McCoy
Samuel Gardner III	Jeffrey Aylor	Richard Rehs
Erin E. Lester	Keith Bowers	James Sublett
Bolo Fall	Michele Carson	Marlin Thomas
Latorie Martin	Michelle Henderson	George Urban

Job Placement Services **Chris Palser:** If you are looking for quality professionals to hire or are looking to be hired we are contacted regularly by area and out of town HR companies looking for quality professionals. Periodically visit our website for new postings. Also, attending our regularly scheduled monthly meetings is also a good way to network and expand your contacts.

Treasurer **Larry Pope:** Our financial report for the 2008-2009 program year was submitted before the August 15th due date to headquarters. Thank you to Anita Gilkey and Dan Dupree for taking time to complete the audit of the financial report.

Newsletter **Sandy Feola:** If you are interested in taking over the newsletter editor position, please contact me at 937-672-0735. This is an excellent job for anyone who enjoys being creative and more involved with the section.



Education Committee **Anital Gilkey:** Are you preparing for a certification exam and need tutoring for maybe a specific BOK? Contact me at 937-672-0735 for help coordinating some help!

September Joint Meeting - ASQ National President to Visit *(continued from page 1)*

Peter L. Andres has more than 25 years of experience in quality management, primarily in the aerospace industry. His areas of expertise include application of quality management systems, acquisition quality strategies, and process improvement methods. He is currently a quality engineer with Integrated Defense Systems at the Boeing Company in Huntington Beach, CA. He began working for Boeing Company in 1996. He has held senior quality management positions at Morrison Knudsen Corporation, (Chicago); Lockheed Martin Aeronautics Company, (Fort Worth, Texas); and USAF Aeronautical Systems Center, (Dayton, Ohio). In addition to being an ASQ member for more than 20 years, Andres is the former chair of the ASQ Conference Board and a past chair of the Aviation, Space and Defense Division. He is an ASQ Fellow, a Certified Quality Engineer, and Certified Manager of Quality/Organizational Excellence. Mr. Andres holds a bachelor of general studies degree from the University of Cincinnati and earned a master of public administration degree from the University of Dayton. He is a member of the quality program advisory board for California State University – Dominguez Hills.

5:30 pm - networking
 6:00 pm to 7:00 pm - cafeteria-style dinner
 6:45 pm - welcome by section leaders
 7:00 pm - presentation by Peter Andres
 8:00 pm - 8:10 pm - short break
 8:10 pm - presentation by Will LaFollette
 9:00 pm - wrap-up, networking

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ASQ National News

Each Friday, every ASQ Section member-leaders receive an electronic email for “**Welcome to Friday Fast Facts.**” The email includes up-to-date information about new or ongoing ASQ initiatives, products, and services so that we can share the content with our ASQ members via your own newsletters, meetings and conference calls. We will try to publish as many items from these emails as space permits.

Register Now for Free Performance Excellence Webinars The ASQ Government Division is offering two free webinars that focus on process management tools. The first webinar, *Out of Crisis: Business Process Management Tools for Turbulent Times*, is scheduled for September 16 and will feature ASQ past-president Tom Mosgaller. The session will highlight the tools Mosgaller has used to help health and human service organizations transform the way they do business. The second webinar, *Lean in State Government in Maine and Beyond: Expanding Our Leadership Agenda*, will be offered September 30 and will feature Arthur Davis, director of operations for the Maine Department of Labor. The webinar will look at strategic issues associated with making lean a reality in more state governments. For more information or to register for these webinars the full news release is at:
http://www.asq.org/media-room/press-releases/2009/20090902-free-performance-excellence-webinars.html?WT.mc_id=&WT.dcsvid=712412948

ASQ Advocacy: Capitol Hill Appearance Scheduled ASQ has been invited to convene a panel of quality experts to appear at a congressional healthcare caucus chaired by Congressman Patrick Kennedy September 15 in Washington, DC. The panel will discuss healthcare information technology (Health IT) best practices and will present four real-world cases of Health IT implementation. More information can be found at:
http://www.asq.org/advocacy/issues-actions/20090831-asq-congressional-healthcare-caucus.html?WT.mc_id=&WT.dcsvid=712412948

Other Miami Valley Events - Check it out!

Dayton Area Professional Society Websites to Visit

Don't wait to read about another professional organization's upcoming meeting in our newsletter! Bookmark these local societies. They conduct program meetings that are also very interesting and might appeal to you or other associates in your organization.

Association for Operations Management

www.apicsdayton.org

Society of Manufacturing Engineers - Chapter 18

www.smedayton.org

Institute of Industrial Engineers

www.iinet2.org/Details.aspx?id=3880

Western Ohio Chapter of the American Society for Training and Development

www.wocastd.org

Project Management Institute

www.daytonpmi.org

Call for Volunteers! Celebration of Practical Flight

Jessie Duckro of the National Aviation Heritage Alliance is looking for individuals and/or organizations who will provide hands-on educational activities for the October 5th Celebration of Practical Flight event on Huffman Prairie Flying Field. Back on Oct. 5, 1905, at the Huffman Prairie Flying Field near Dayton, Ohio, the Wright brothers flew their Wright Flyer III for more than 39 miles and stayed airborne for more than 24 minutes, proving to the world that their airplane could repeatedly take off, land, turn and stay in the air until the gas ran out – what aviation experts call “practical” flight. (<http://www.nps.gov/daav/forteachers/celebratingpracticalflight.htm>)

This celebration is being coordinated by the National Aviation Heritage Alliance that includes, among others, the National Park Service and Wright-Patterson Air Force Base who are hosting this event. (<http://www.aviationheritagearea.org/index.htm>).

Entrance to the Huffman Flying Field is through gate 16 A-Route 444, east of the Wright-Patterson, AFB Twin Base Golf Course. <http://www.wpafb.af.mil/shared/media/document/AFD-070524-046.pdf>. The feature event of the day will be the flights of Mark Dusenberry's replica 1905 Wright Flyer III. Educational activities for youth will run from 11:30-2:30 pm and focus on anything from science, technology, engineering, math (STEM) with a focus on aviation, history, etc, etc, etc.

Thank you for your consideration of this invitation.

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ATTENTION QUALITY SERVICE PROVIDERS! **what is your expertise?**

If you are have a company that offers quality services and you did not receive an inquiry letter, please contact the Newsletter Editor. Every month, officers or committee chairpersons are asked if they know of companies that could help the member's organization solve quality problems. Our section would like to be able to post what your company does, how you can help and who to contact to get more information.

September 23rd - Panel Discussion on Healthcare EMR's

Premier Health Partners Introduces Southwest Ohio's First Fully Integrated Computerized Patient Information System



World-class system launched at Miami Valley Hospital will link clinical, financial and scheduling information for patients at all Premier Health Partners' facilities

(Reprinted from Press Release from the internet)

Dayton, OH – Premier Health Partners has powered up the area's first fully integrated, computerized system to manage all patient information. Launched at Miami Valley Hospital in October, the system will ultimately connect all Premier facilities, including Good Samaritan Hospital, Middletown Regional Hospital and the new Atrium Medical Center in Middletown with real-time clinical, financial and scheduling information about any patient at any location.



For physicians, the system helps assure the highest quality of care. "A fully computerized patient record is a tremendous asset in reducing the risk of errors. The information is legible, up-to-the-minute, and double checked for accuracy, because the system has built-in alerts for possible drug interactions or dosing questions," says Brian Zimmerman, MD, emergency room physician.

It also allows doctors to be much more efficient, gathering large amounts of data very quickly. And busy physicians can access real-time data about their patient's care and status securely from the hospital, their office or wherever they are.

Patients will see benefits as well. The sophisticated information system, which also has built in security so that information is protected, promises better coordination

of the health services they receive and faster treatment decisions. Once their medical history is entered into the system, new services are automatically linked to the patient record so that their doctors have the latest data at every visit, including the results of prior tests and treatment. This can help avoid repeat testing and speed treatment choices because doctors no longer have to wait for paper records or films to arrive.

Having immediate access to information can also make a life or death difference. For example, when an unresponsive patient arrives in the emergency department, doctors can use the system to identify possibly fatal allergies or existing conditions.

"Where other health systems manage pieces of their patient-care record with computers, Premier is unique in the region. We're the first to connect everything we need to know about our patients in one comprehensive data system," says Mikki Clancy, Premier vice president and chief information officer.

A 2006 survey by HIMSS Analytics, a subsidiary of the Healthcare Information and Management Systems Society, confirms that only about one in 10 U.S. hospitals are using this kind of sophisticated technology to manage patient data.

"Premier is investing \$50 million over five years to improve patient care, safety and access with this technology. That's unprecedented in this geographic area. It speaks volumes about Premier's commitment to building a healthier community. It also highlights Premier's commitment to managing costs. We estimate it will save the hospitals \$7 million a year," says Christopher Danis, MD, MVH Chief of Staff.

Physicians and other members of the care team access the system through 1600 computers installed in each patient room and at hallway stations or on rolling carts that doctors can use as they make their rounds.

What is eSynergy with Epic?

eSynergy with Epic is Premier Health Partners' paperless, integrated, real-time information system that enhances every aspect of patient care. The comprehensive Epic software integrates more than 20 different software applications being used throughout Premier's three hospitals into one comprehensive data system. The integrated Epic applications include:

- (1) Cadence for patient scheduling
- (2) Epic Care for order entry, clinical documentation, results review, bedside device integration, patient education, treatment planning and clinical pathways
- (3) EpicRx for pharmacy
- (4) Prelude for registration
- (5) Resolute for billing

Of the seven highest-ranked applications in the KLAS 2006 Mid-Year Top 20, four are Epic products. KLAS evaluates 100 products for these rankings.

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Forward this newsletter to other associates in your organization. Invite them to the September meeting!

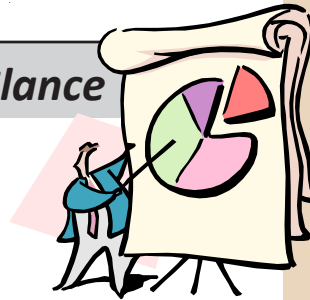
2009 - 2010 Program Schedule at a Glance

September 15th 6:00 pm - 9:00 pm for our first joint meeting with the Cincinnati Section, hosting Mr. Peter Andres, ASQ National President

September 23rd 5:30 pm - 8:45 pm for our 21st Annual Fall Joint Meeting featuring a panel discussion on Electronic Medical Records about a new system "eSynergy"

October TBD 5:30 pm - 8:45 pm for our monthly program meeting. Presentation by Chris Mix about "Applying Risk Management".

October 22nd 6:00 pm for a plant tour at Alkermes in Wilmington, Ohio hosted by Larry Pope.



What topics interest you for monthly meetings and workshops?

It's never too late! Contact our Program Chair Bill Smith at wsmith@hmrtech.com for what you think would be a good topic or speaker for the upcoming program year. All suggestions are welcomed!

Message from the ASQ Automotive Division

from Ha Dao, Automotive Division Chairman 2009-2010

The Automotive Division would like to invite all ASQ Dayton members to participate in upcoming division programs planned for the 2009-2010 year. Our leadership team has just completed the business planning cycle in-line with the our mission "To provide member value by identifying, communicating and promoting quality knowledge, professional development and networking opportunities."

Our business plan objectives and activities are:

Increase Member Value: Hold joint meetings; Publish in Automotive Excellence Magazine; Reach out to international members; Hold an ASQ Auto Division annual awards event.

Provide Quality Knowledge: Provide six global basic quality workshops and six webinars and video interviews; Host an Auto Division discussion board; Provide an Auto Division speakers/subject matter database.

Engage, Grow and Retain Members: Improve marketing and publicity for division; Participate at the WCQI annual meeting and exhibit booth; Conduct VOC surveys, feedback and analysis.

Develop Strong Council Leadership: Conduct monthly council meetings, mentoring and development.

I would also like to encourage you to volunteer with the Auto Division. Contact me at hdao@ssaandco.com to learn more. We want to be the leader on quality issues related to the automotive industry. Be part of the vision!

Directions to September 15th Joint Meeting

Sycamore Banquet Center
3907 Central Ave.
Middletown, OH 45044

Driving directions to the Sycamore Banquet Center, 3907 Central Ave, Middletown, OH 45044 is approximately 22 minutes from the I-675 / I-75 highway interchange. Please be alerted to the endless construction that starts just south of I-675 which can potentially cause some delay. From I-75, take exit 32 toward Middletown. Merge onto OH. 122 for 1 mile. Continue on Grand Ave. for 1/2 a mile, then turn right at S. Briell Blvd. then turn left at Central Ave. To get more information about the meeting location, go to website at <http://www.sycamorebanquetcenter.com>